

House Rules / Terms and Conditions



In this document the house rules/terms and conditions that apply to the Jera On Air festival, its premises and the adjacent grounds (i.e. car park, campsite, unless otherwise specified access roads etc.) are explained. You are obliged to comply with these rules. Violation of any of these rules, without regard of person, can immediately be reported to the police as well as entry to the festival can be refused. Entry can be refused by anyone of the official Jera On Air volunteers. With your visit to the festival, you comply with these rules. When, in a certain situation, these rules are not clear the Jera On Air organisation has the final say.

1. Following instructions

You must always follow the instructions of the Jera On Air volunteers. When, in a certain situation, these rules are not clear the Jera On Air organisation has the final say. When you are denied access to the Jera on Air grounds you have no right to a refund.

2a. Festival tickets and Drink coupons

The festival tickets are only valid when purchased from official ticket agents. Tickets are checked for authenticity. It is prohibited to resell or transfer festival tickets to third parties and/or to provide them to third parties for commercial purposes. Once the tickets/e-tickets have been sold they are not restituted or refundable, and they are only valid on the mentioned edition.

Purchased drink coupons/e-tickets are not refundable. Regarding online purchased tickets, there is no time for consideration. The festival program may be subject to change at any time without notice. If an announced artist cancels there performance, then you are not entitled to a refund of the entry fees. If you also purchase tickets / e-tickets / drink coupons for others, as legal representative, than these terms and conditions also applies to them.

2b. Searching / Entry check

You may be searched at any of the entrances on the Jera On Air grounds. You are obliged to cooperate. The searching of people helps to protect the public's general safety. You may also be asked to present valid identification papers. You are not allowed to bring your own drinks or food to the festival. Own drinks and food can be confiscated, without the right of restitution. No animals are allowed.

3. Weapons

The carrying or use of any kind of weaponry or dangerous objects is prohibited. When you violate this rule the weapons or dangerous objects will be confiscated without the right of restitution.

4. Drinking and Alcohol abuse

You are not allowed to bring your own drinks and alcohol to the festival. The organisation follows the rules constituted by Dutch Law: i.e. it is not allowed for visitors to consume alcohol unless they have reached the legal age. The organisation is required to determine the legal age of a visitor, when in doubt the organisation will ask for valid personal identification. Entry to the festival will be refused to people under influence. People under influence (determined by the organisation) will NOT be served alcohol. The person in breach of the Dutch Law regarding alcohol abuse will be considered liable, thus any sanction or penalty laid on Jera on Air will be redirected to the person involved (e.g. someone who has not reached the legal age of 18 is caught consuming alcohol, or someone is caught passing alcohol to someone else who is not 18 years old).

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5. Smoking

At the festival a smoking ban is in force. You are NOT allowed to smoke inside the tents. If you smoke in a tent, a penalty of € 50.00 per cigarette will be charged. This does not affect any damage caused or penalty issued, caused by a breach of the smoking ban as explained in the Dutch law regarding tobacco, will have to be compensated by the person involved. Cigarettes will not be sold to persons under 18 years old. ID is required.

6. Drugs

The consumption, use of, possession of, or trade in any form of substance that influences the state of mind (e.g. any kind of drugs) at or in the vicinity of the festival grounds and related areas is prohibited.

7. Sexual harassment

Sexual harassment is not tolerated by the organisation of Jera On Air. NO means NO!

8. Racism

Any kind of racism or discrimination is not tolerated by the organisation of Jera On Air.

9. Aggressive behaviour

Aggressive behaviour or fighting is not tolerated by the organisation of Jera On Air. So cool down!

10. Waste

Waste or litter has to remain on the festival premises. Deposit waste and litter in the litterbins present on the festival grounds.

11. Unlawful assembly

Jera On Air has the right to refuse admission on suspicion of unlawful assembly.

12. First Aid

A first aid post is present.

13. Fire safety

Upon request you can get a copy of the fire safety instructions. In case of a fire do not panic and immediately warn us.

14. Cameras

a. It is possible that during your visit cameras are used and/or sound recordings are made. With your visit to Jera On Air you comply with the fact that you can be recorded. In case of calamities these recordings can be used as supportive evidence for third parties. Apart from that, these recordings can also be used for promotional purposes.

b. Professional camera equipment is not allowed on the festival grounds, unless agreed upon by the organisation of Jera on Air. To apply for this please fill in the press accreditation form on the website.

15. Personal belongings and damage

a. It is prohibited to take belongings of Jera On Air outside the building or the adjacent grounds: this includes food and drinks. In case of any

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damage to our belongings or property you will be held liable, and you will have to pay any cost involved. In case of any damage (including lost goods) caused by visitors/volunteers to third parties or a contract holder of Jera On Air, you will have to pay any cost involved. This includes damage to equipment caused by the throwing of drinks.

b. The organisation of Jera On Air, its management and committee members, and its volunteers do not accept any liability, on which grounds whatsoever, for any damage or injury caused and/or the disappearance of belonging at and around the festival grounds. This also applies to severe damage such as serious injury and death, as well as immaterial damage. This does not apply to actions on purpose or by fault.

16. Lost and Found

Hand in any found item. We will try to do everything possible to make sure the item is returned to the lawful owner.

17. Car / Bicycle parking

Your vehicle/bicycle has to be parked accordingly: it has to be done in such a way that it does not cause inconvenience for others. In case you do not comply with this rule, your vehicle/bicycle may be removed by the organisation. Parking is only allowed on the allocated places.

18. Camping

Camping is only allowed on the allocated places. The general campsite rules are in place.

19. Noise

Over 85dB (A) are regularly produced at Jera On Air. Jera On Air accepts no liability for any injury, or claim for damages on your hearing resulting from the sound noise. Staying at Jera On Air is at your own risk.

20. Complaints

When you want to issue any complaint, you can do so at our management. You have to issue complaints immediately after the incident that caused the complaint has occurred, if not your right expires. Complaints can be submitted through the mail info@jeraonair.nl or by visiting the address Peter Janssenweg 12 , 5813BR , Ysselsteyn past the festival days. We attempt to answer a complaint within 14 days.

21. Dutch law and the Dutch court

All disagreements between Parties, as a consequence of, or issued from the house rules/terms and conditions will be proposed to a legal civil court.

22. Before Parties propose a disagreement to civil court, all Parties will cooperate and try by means of extensive problem solving negotiation to solve the disagreement. In case the Client is a party that provides a service of profession or company, Parties will cooperate and try by means of extensive problem solving negotiation on high management level, to do everything possible to solve the disagreement.

23. Parties will consider a disagreement between them as strictly personal, and Parties will not communicate about this to third parties.

24. The above mentioned terms and conditions of Article 23 will also apply after the agreement has ended.

These terms and conditions are a translation of the Dutch Algemene Voorwaarden. In case of doubt, the Dutch Algemene Voorwaarden apply.